

April 1, 2022

IMPORTANT UPDATE AND INFORMATION

Please note: Physicians Health Plan (PHP) has made changes impacting requests for prior authorization for physical therapy (PT) and occupational therapy (OT) for the PHP Commercial and PPO Plans.

In an effort to make the authorization request process for PT and OT services easier, PHP has modified the authorization requirements for PT and OT services. Effective immediately, PHP will no longer require prior authorization for PT/OT services for the PHP Commercial and PPO Plans.

All other services as outlined in the authorization/notification table continue to require prior authorization.

Please refer to the Provider Manual, located on the PHP website at PHPMichigan.com/Providers for information on how to request an authorization or contact the Provider Relations Team for assistance, by emailing PHPProviderRelations@phpmm.org.

PHP appreciates your efforts and continued compliance with our authorization review processes and we want to thank you for the time and information submitted in support of this process.

Physicians Health Plan